

## Privacy and Cookie Policy

*This Cookie Policy was last updated on 17/12/2024 and applies to citizens and legal permanent residents of the European Economic Area and Switzerland.*

# 1. Introduction

Our website, <https://crewnow.eu> (hereinafter: “the website”) uses cookies and other related technologies (for convenience all technologies are referred to as “cookies”). Cookies are also placed by third parties we have engaged. In the document below we inform you about the use of cookies on our website.

# 2. What are cookies?

A cookie is a small simple file that is sent along with pages of this website and stored by your browser on the hard drive of your computer or another device. The information stored therein may be returned to our servers or to the servers of the relevant third parties during a subsequent visit.

# 3. What are scripts?

A script is a piece of program code that is used to make our website function properly and interactively. This code is executed on our server or on your device.

# 4. What is a web beacon?

A web beacon (or a pixel tag) is a small, invisible piece of text or image on a website that is used to monitor traffic on a website. In order to do this, various data about you is stored using web beacons.

# 5. Cookies

## 5.1 Technical or functional cookies

Some cookies ensure that certain parts of the website work properly and that your user preferences remain known. By placing functional cookies, we make it easier for you to visit our website. This way, you do not need to repeatedly enter the same information when visiting our website and, for example, the items remain in your shopping cart until you have paid. We may place these cookies without your consent.

## 5.2 Statistics cookies

We use statistics cookies to optimise the website experience for our users. With these statistics cookies we get insights in the usage of our website. We ask your permission to place statistics

cookies.

### 5.3 Marketing/Tracking cookies

Marketing/Tracking cookies are cookies or any other form of local storage, used to create user profiles to display advertising or to track the user on this website or across several websites for similar marketing purposes.

## 6. Placed cookies

### Statcounter

Statistics

Consent to service statcounter ☐

### Usage

### Sharing data

This data is not shared with third parties.

### Statistics

#### Name

[sc\\_medium\\_source](#)

#### Expiration

persistent

#### Function

Store referring website

### Google Fonts

Purpose pending investigation

Consent to service google-fonts ☐

## Usage

We use Google Fonts for display of webfonts. [Read more](#)

## Sharing data

For more information, please read the [Google Fonts Privacy Statement](#).

## Purpose pending investigation

### Name

Google Fonts API

### Expiration

### Function

## Miscellaneous

Purpose pending investigation

Consent to service miscellaneous ☐

## Usage

## Sharing data

Sharing of data is pending investigation

## Purpose pending investigation

### Name

o-show-onboarding

### Expiration

**Function**

**Name**

WP\_PREFERENCES\_USER\_1

**Expiration**

**Function**

**Name**

formbricks-js

**Expiration**

**Function**

**Name**

formbricks-js-app

**Expiration**

**Function**

**Name**

WP\_DATA\_USER\_1

**Expiration**

**Function**

**Name**

kadenceBlocksPrebuilt

**Expiration**

**Function**

**Name**

wpEmojiSettingsSupports

**Expiration**

**Function**

**Name**

statcounter\_tab\_session

**Expiration**

**Function**

**Name**

statcounter\_session

**Expiration**

**Function**

**Name**

statcounter\_config

**Expiration**

**Function**

**Name**

wordpress\_test\_cookie

**Expiration**

**Function**

**Name**

cmplz\_policy\_id

**Expiration**

365 days

**Function**

**Name**

cmplz\_consented\_services

**Expiration**

365 days

**Function**

**Name**

cmplz\_marketing

**Expiration**

365 days

**Function**

**Name**

cmplz\_statistics

**Expiration**

365 days

**Function**

**Name**

cmplz\_preferences

**Expiration**

365 days

**Function**

**Name**

cmplz\_functional

**Expiration**

365 days

**Function**

**Name**

cmplz\_banner-status

**Expiration**

365 days

**Function**

**Name**

burst\_uid

**Expiration**

**Function**

**Name**

wp-settings-time-1

**Expiration**

**Function**

**Name**

wp-settings-1

**Expiration**

**Function**

**Name**

sc\_is\_visitor\_unique

**Expiration**

**Function**

**Name**

wordpress\_logged\_in\_cf63f01ca26f773e9bf2da47fa9482f5

**Expiration**

**Function**

**Name**

cmplz\_cookie\_data

**Expiration**

365 days

**Function**

**Name**

o-popup-upsell

**Expiration**

**Function**

**Name**

explat-last-anon-id

**Expiration**

**Function**

**Name**

tusSupport

**Expiration**

**Function**

**Name**

wc\_cart\_hash\_0b99238ff7e610e1f4ef5d876364f870

**Expiration**

**Function**

**Name**

explat-experiment-woocommerce\_product\_creation\_experience\_pricing\_to\_general\_202406

**Expiration**

**Function**

**Name**

storeApiNonce

**Expiration**

**Function**

**Name**

explat-last-anon-id-retrieval-time

**Expiration**

**Function**

**Name**

\_\_ssid

**Expiration**

**Function**

**Name**

\_\_stripe\_mid

**Expiration**

**Function**

**Name**

sbjs\_migrations

**Expiration**

**Function**

**Name**

sbjs\_current\_add

**Expiration**

**Function**

**Name**

sbjs\_first\_add

**Expiration**

**Function**

**Name**

sbjs\_current

**Expiration**

**Function**

**Name**

sbjs\_first

**Expiration**

**Function**

**Name**

sbjs\_udata

**Expiration**

**Function**

**Name**

wp\_lang

**Expiration**

**Function**

**Name**

woocommerce\_items\_in\_cart

**Expiration**

**Function**

**Name**

woocommerce\_cart\_hash

**Expiration**

**Function**

**Name**

tk\_ai

**Expiration**

**Function**

**Name**

sbjs\_session

**Expiration**

**Function**

**Name**

wp\_woocommerce\_session\_cf63f01ca26f773e9bf2da47fa9482f5

**Expiration**

**Function**

## 7. Consent

When you visit our website for the first time, we will show you a pop-up with an explanation about cookies. As soon as you click on “Save preferences”, you consent to us using the categories of cookies and plug-ins you selected in the pop-up, as described in this Cookie Policy. You can disable the use of cookies via your browser, but please note that our website may no longer work properly.

### 7.1 Manage your consent settings

You have loaded the Cookie Policy without javascript support. On AMP, you can use the manage consent button on the bottom of the page.

## 8. Enabling/disabling and deleting cookies

You can use your internet browser to automatically or manually delete cookies. You can also specify that certain cookies may not be placed. Another option is to change the settings of your internet browser so that you receive a message each time a cookie is placed. For more information about these options, please refer to the instructions in the Help section of your browser.

Please note that our website may not work properly if all cookies are disabled. If you do delete the cookies in your browser, they will be placed again after your consent when you visit our website again.

## 9. Your rights with respect to personal data

You have the following rights with respect to your personal data:

- You have the right to know why your personal data is needed, what will happen to it, and

how long it will be retained for.

- Right of access: You have the right to access your personal data that is known to us.
- Right to rectification: you have the right to supplement, correct, have deleted or blocked your personal data whenever you wish.
- If you give us your consent to process your data, you have the right to revoke that consent and to have your personal data deleted.
- Right to transfer your data: you have the right to request all your personal data from the controller and transfer it in its entirety to another controller.
- Right to object: you may object to the processing of your data. We comply with this, unless there are justified grounds for processing.

To exercise these rights, please contact us. Please refer to the contact details at the bottom of this Cookie Policy. If you have a complaint about how we handle your data, we would like to hear from you, but you also have the right to submit a complaint to the supervisory authority (the Data Protection Authority).

## 10. Contact details

For questions and/or comments about our Cookie Policy and this statement, please contact us by using the following contact details:

Crewnow AS Estonia OU  
Valukoja 8/2 C corpus, 2nd floor  
11415 Tallinn, Estonia  
Estonia  
Website: <https://crewnow.eu>  
Email: [hello@crewnow.eu](mailto:hello@crewnow.eu)

This Cookie Policy was synchronised with [cookiedatabase.org](https://cookiedatabase.org) on 17/12/2024.

Site T&Cs

*The Terms and Conditions were last updated on 01/10/2024*

## 1. Introduction

These Terms and conditions apply to this website and to the transactions related to our products and services. You may be bound by additional contracts related to your relationship with us or any products or services that you receive from us. If any provisions of the additional contracts conflict with any provisions of these Terms, the provisions of these additional contracts will control and prevail.

## **2. Binding**

By registering with, accessing, or otherwise using this website, you hereby agree to be bound by these Terms and conditions set forth below. The mere use of this website implies the knowledge and acceptance of these Terms and conditions. In some particular cases, we can also ask you to explicitly agree.

## **3. Electronic communication**

By using this website or communicating with us by electronic means, you agree and acknowledge that we may communicate with you electronically on our website or by sending an email to you, and you agree that all agreements, notices, disclosures, and other communications that we provide to you electronically satisfy any legal requirement, including but not limited to the requirement that such communications should be in writing.

## **4. Intellectual property**

We or our licensors own and control all of the copyright and other intellectual property rights in the website and the data, information, and other resources displayed by or accessible within the website.

### **4.1 All the rights are reserved**

Unless specific content dictates otherwise, you are not granted a license or any other right under Copyright, Trademark, Patent, or other Intellectual Property Rights. This means that you will not use, copy, reproduce, perform, display, distribute, embed into any electronic medium, alter, reverse engineer, decompile, transfer, download, transmit, monetize, sell, market, or commercialize any resources on this website in any form, without our prior written permission, except and only insofar as otherwise stipulated in regulations of mandatory law (such as the right to quote).

## **5. Third-party property**

Our website may include hyperlinks or other references to other party's websites. We do not monitor or review the content of other party's websites which are linked to from this website. Products or services offered by other websites shall be subject to the applicable Terms and Conditions of those third parties. Opinions expressed or material appearing on those websites are not necessarily shared or endorsed by us.

We will not be responsible for any privacy practices or content of these sites. You bear all risks associated with the use of these websites and any related third-party services. We will not accept any responsibility for any loss or damage in whatever manner, however caused, resulting from your disclosure to third parties of personal information.

## 6. Responsible use

By visiting our website, you agree to use it only for the purposes intended and as permitted by these Terms, any additional contracts with us, and applicable laws, regulations, and generally accepted online practices and industry guidelines. You must not use our website or services to use, publish or distribute any material which consists of (or is linked to) malicious computer software; use data collected from our website for any direct marketing activity, or conduct any systematic or automated data collection activities on or in relation to our website.

Engaging in any activity that causes, or may cause, damage to the website or that interferes with the performance, availability, or accessibility of the website is strictly prohibited.

## 7. Idea submission

Do not submit any ideas, inventions, works of authorship, or other information that can be considered your own intellectual property that you would like to present to us unless we have first signed an agreement regarding the intellectual property or a non-disclosure agreement. If you disclose it to us absent such written agreement, you grant to us a worldwide, irrevocable, non-exclusive, royalty-free license to use, reproduce, store, adapt, publish, translate and distribute your content in any existing or future media.

## 8. Termination of use

We may, in our sole discretion, at any time modify or discontinue access to, temporarily or permanently, the website or any Service thereon. You agree that we will not be liable to you or any third party for any such modification, suspension or discontinuance of your access to, or use of, the website or any content that you may have shared on the website. You will not be entitled to any compensation or other payment, even if certain features, settings, and/or any Content you have contributed or have come to rely on, are permanently lost. You must not circumvent or bypass, or attempt to circumvent or bypass, any access restriction measures on our website.

## 9. Warranties and liability

Nothing in this section will limit or exclude any warranty implied by law that it would be unlawful to limit or to exclude. This website and all content on the website are provided on an “as is” and “as available” basis and may include inaccuracies or typographical errors. We expressly disclaim all warranties of any kind, whether express or implied, as to the availability, accuracy, or completeness of the Content. We make no warranty that:

- this website or our content will meet your requirements;
- this website will be available on an uninterrupted, timely, secure, or error-free basis.

Nothing on this website constitutes or is meant to constitute, legal, financial or medical advice of any kind. If you require advice you should consult an appropriate professional.

The following provisions of this section will apply to the maximum extent permitted by applicable law and will not limit or exclude our liability in respect of any matter which it would be unlawful or illegal for us to limit or to exclude our liability. In no event will we be liable for any direct or indirect damages (including any damages for loss of profits or revenue, loss or corruption of data, software or database, or loss of or harm to property or data) incurred by you or any third party, arising from your access to, or use of, our website.

Except to the extent any additional contract expressly states otherwise, our maximum liability to you for all damages arising out of or related to the website or any products and services marketed or sold through the website, regardless of the form of legal action that imposes liability (whether in contract, equity, negligence, intended conduct, tort or otherwise) will be limited to the total price that you paid to us to purchase such products or services or use the website. Such limit will apply in the aggregate to all of your claims, actions and causes of action of every kind and nature.

## **10. Privacy**

To access our website and/or services, you may be required to provide certain information about yourself as part of the registration process. You agree that any information you provide will always be accurate, correct, and up to date.

We have developed a policy to address any privacy concerns you may have. For more information, please see our [Privacy Statement](#) and our [Cookie Policy](#).

## **11. Export restrictions / Legal compliance**

Access to the website from territories or countries where the Content or purchase of the products or Services sold on the website is illegal is prohibited. You may not use this website in violation of export laws and regulations of Estonia.

## **12. Assignment**

You may not assign, transfer or sub-contract any of your rights and/or obligations under these Terms and conditions, in whole or in part, to any third party without our prior written consent. Any purported assignment in violation of this Section will be null and void.

## **13. Breaches of these Terms and conditions**

Without prejudice to our other rights under these Terms and Conditions, if you breach these Terms and Conditions in any way, we may take such action as we deem appropriate to deal with the breach, including temporarily or permanently suspending your access to the website,

contacting your internet service provider to request that they block your access to the website, and/or commence legal action against you.

## **14. Force majeure**

Except for obligations to pay money hereunder, no delay, failure or omission by either party to carry out or observe any of its obligations hereunder will be deemed to be a breach of these Terms and conditions if and for as long as such delay, failure or omission arises from any cause beyond the reasonable control of that party.

## **15. Indemnification**

You agree to indemnify, defend and hold us harmless, from and against any and all claims, liabilities, damages, losses and expenses, relating to your violation of these Terms and conditions, and applicable laws, including intellectual property rights and privacy rights. You will promptly reimburse us for our damages, losses, costs and expenses relating to or arising out of such claims.

## **16. Waiver**

Failure to enforce any of the provisions set out in these Terms and Conditions and any Agreement, or failure to exercise any option to terminate, shall not be construed as waiver of such provisions and shall not affect the validity of these Terms and Conditions or of any Agreement or any part thereof, or the right thereafter to enforce each and every provision.

## **17. Language**

These Terms and Conditions will be interpreted and construed exclusively in English. All notices and correspondence will be written exclusively in that language.

## **18. Entire agreement**

These Terms and Conditions, together with our [privacy statement](#) and [cookie policy](#), constitute the entire agreement between you and Crewnow Aviation Services Estonia OÜ in relation to your use of this website.

## **19. Updating of these Terms and conditions**

We may update these Terms and Conditions from time to time. It is your obligation to periodically check these Terms and Conditions for changes or updates. The date provided at the beginning of these Terms and Conditions is the latest revision date. Changes to these Terms and Conditions will become effective upon such changes being posted to this website. Your continued use of this website following the posting of changes or updates will be

considered notice of your acceptance to abide by and be bound by these Terms and Conditions.

## **20. Choice of Law and Jurisdiction**

These Terms and Conditions shall be governed by the laws of Estonia. Any disputes relating to these Terms and Conditions shall be subject to the jurisdiction of the courts of Estonia. If any part or provision of these Terms and Conditions is found by a court or other authority to be invalid and/or unenforceable under applicable law, such part or provision will be modified, deleted and/or enforced to the maximum extent permissible so as to give effect to the intent of these Terms and Conditions. The other provisions will not be affected.

## **21. Contact information**

This website is owned and operated by Crewnow Aviation Services Estonia OÜ.

You may contact us regarding these Terms and Conditions by writing or emailing us at the following address: [hello@crewnow.eu](mailto:hello@crewnow.eu)

Valukoja 8/2 C corpus, 2nd floor  
11415 Tallinn, Estonia

## **22. Download**

You can also [download](#) our Terms and Conditions as a PDF.